



<b>Application (app) Name:</b>	MyShubhLife
<b>LSP Name:</b>	Datasigns Technologies Private Limited
<b>Details of Lender 1 and 2 (with address):</b>	<p><b>Lender 1: MAS Financial Services Limited</b>  <b>Address:</b> 6 Narayan Chambers GR FLR B/H Patang Hotel, Ashram Road, Ahmedabad, Gujarat- 380009</p> <p><b>Lender 2: UGRO Capital</b>  <b>Address:</b> Equinox Business Park, Tower 3, Fourth Floor, Off BKC, LBS Road, Kurla, Mumbai, Maharashtra - 400070</p>
<b>Services Offered:</b>	Services related to Customer Identification and Acquisition, Loan Documentation, Customer Enrolment, Disbursement & Cash Management, Post Sanction Monitoring, Account Maintenance & Collections etc.
<b>Loan Product Details:</b>	Short-term working capital loans to enhance customers business, repayable in 9 to 18 months Equated daily Instalments (EDI).
<b>Developer Details (with address):</b>	<p><b>Name:</b> Datasigns Technologies Private Limited  <b>Address:</b> NOVA MILLER, 333. Thimmiah Road, Vasanth Nagar Bangalore - 560052</p>
<b>Grievance redressal officials: (of both the lenders):</b>	<p><b>STEP-1:</b>  <b>Lender 2:</b></p> <p><b>Grievance Redressal Officer:</b> Mr. Satyabrata Mohapatra  <b>Address:</b> Equinox Business Park, Tower 3, Fourth Floor, Off BKC, LBS Road, Kurla, Mumbai Maharashtra - 400070  <b>Contact:</b> 022 6826 9135  <b>E-mail:</b> <a href="mailto:grievance@ugrocapital.com">grievance@ugrocapital.com</a></p> <p><b>Nodal Officer:</b>  <b>Address:</b> Address: Equinox Business Park, Tower 3, Fourth Floor, Off BKC, LBS Road, Kurla, Mumbai Maharashtra - 400070  <b>Contact:</b> E-mail: : <a href="mailto:grievance@ugrocapital.com">grievance@ugrocapital.com</a></p>
	<p><b>Lender 1: MAS Financial Services Limited</b></p> <p><b>Grievance Redressal Officer: Mr. Bharat Mori</b>  <b>Address:</b> 4th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009  <b>Contact:</b> 079-41106500  <b>E-Mail:</b> <a href="mailto:crm.masfin@mas.co.in">crm.masfin@mas.co.in</a></p> <p>If the customer's issue is not resolved even after contacting various complaint resolution channels, he/she can write to the Nodal Officer at</p>

	<p><b>The Nodal Officer:</b> Mr. Vikram Kadam  <b>Address:</b> 6th Floor, Narayan Chambers, B/h Patang Hotel, Ashram Road, Ahmedabad – 380009  <b>Contact:</b> 079-41106751</p> <p><b>Step-2:</b>  If the complaint/dispute is not redressed within a period of one month of receipt of complaint/dispute to above mentioned GRO, the borrower may appeal to the below mentioned:</p> <p><b>Designation:</b> Officer-in Charge, DNBS-RBI  <b>Regional Officer:</b> Ahmedabad, Gujarat.  <b>Address:</b> Ashram Road, Ahmedabad-380014  <b>Contact No:</b> 079-27543057/5651  <b>E-Mail:</b> <a href="mailto:dnbsahmedabad@rbi.org.in">dnbsahmedabad@rbi.org.in</a></p> <p>Or  Can lodge a complaint on complaint lodging portal of the Ombudsman - <a href="https://cms.rbi.org.in">https://cms.rbi.org.in</a>.</p>
Privacy Policy (Link):	<a href="https://www.myshubhlife.com/privacy-policy.html">https://www.myshubhlife.com/privacy-policy.html</a>
Grievance Redressal (Link):	<a href="https://www.myshubhlife.com/customer-grievance-policy.html">https://www.myshubhlife.com/customer-grievance-policy.html</a>
Data privacy and storage Policy (Link):	<a href="https://www.myshubhlife.com/privacy-policy.html">https://www.myshubhlife.com/privacy-policy.html</a>
Sachet Portal (Link):	<a href="https://sachet.rbi.org.in/">https://sachet.rbi.org.in/</a>
Google Play Store (app link):	<a href="https://play.google.com/store/apps/details?id=com.riviera.indifi.app&amp;hl=en_IN&amp;gl=US">https://play.google.com/store/apps/details?id=com.riviera.indifi.app&amp;hl=en_IN&amp;gl=US</a>
Apple App store (app link):	=